

Brisbane Diabetes Endocrinology

Suite 7, Level 5, Alexandra, 201 Wickham Terrace, Spring Hill QLD 4000

Ph: 07 3831 1733, Fax: 07 3831 1933

PRIVACY IN OUR MEDICAL PRACTICE

We value the doctor-patient relationship. Patient privacy is vital to such a relationship. The Privacy Act 2009 and its recent amendments formalize the already existing and acknowledged privacy obligations of our practice.

Our doctors and staff collect information from patients primarily to provide proper care and treatment. We have a legal and ethical duty to protect patient information. Patient information may have to be disclosed to other doctors, nurses, therapists and health care providers and health administration services, so that proper health care is not compromised.

The doctors in this practice are members of various medical and professional bodies including medical defence organizations. The organizations provide valuable services to their members. They require their members to provide information in relation to their medical practice, which may include patient information. General patient information is used for:

- Administrative purposes in running the medical practice, billing purposes, including compliance with Medicare and Health Insurance Commission requirements.
- To other medical practitioners, hospitals or health service providers including locums to assist in current or future treatments that relate to the condition you are currently being treated for, or subsequently arise, as either an outpatient or inpatient or disclosure to medical defence organizations.

In addition;

- The Practice has a Privacy Policy on handling patient information. Patients are encouraged to provide information requested of them. Failure to do so may compromise the quality of health care and treatment given.
- The patient must notify the Practice of limitations to access or disclosure of personal information excluding the purposes outlined above e.g. administrative billing etc. If the personal information is to be used by the Practice for any other purpose the patient's consent must be obtained.

ACCESS TO PERSONAL INFORMATION

Accessing personal health information from this Practice can be arranged on request. This should follow discussion with the treating doctor, note a fee may be payable by the patient to cover administrative costs. Access can be legitimately withheld under certain circumstances. An explanation will be given in these circumstances by the treating doctor.